

Abacus Guardian provide a professional service to give Wiltshire Farm Foods extra peace of mind

Abacus Guardian are pleased to have worked with a franchise of Wiltshire Farm Foods for a decade, ensuring that their stock of frozen meals stay within the selected parameters. Wiltshire Farm Foods are the UK's leading frozen meals home delivery service, providing good quality, nutritious meals for those who struggle to cook for themselves.

As stock is the biggest single asset a franchisee has, any interruption or failure in the running of the freezer has a serious impact on their ability to deliver to customers. The alternative to using a monitoring system is a physical check on the freezers, store rooms and goods, conducted twice a day, 365 days a year – a system which only provides a snapshot of reassurance.

“Upgrading to Abacus Guardian has been a really positive experience; whilst we had no problems with Abacus' previous system, we've found that having access to live data that can be accessed at anytime, anywhere gives us that extra peace of mind.”

Alison Edwards, Nottinghamshire Wiltshire Farm Foods

The Abacus Guardian temperature monitoring system works wirelessly to monitor the temperature of freezers and warehouses, removing the need for manual checks - creating considerable savings on time and labour whilst increasing the reliability of data logged.

Because the system works in real time, administrators are immediately aware of the freezer temperature rising above or dropping below the parameters they have set.

After using an Abacus monitoring system for the past nine years, Alison Edwards of the Nottinghamshire Wiltshire Farm Foods franchise decided to upgrade to the Abacus Guardian system. Whilst the previous system had recorded the temperature every fifteen



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minutes, the upgraded system allows users to view 'live' data on any web enabled device, and makes it easier to designate who should receive alerts, and whether they should be informed by text or email.

“Upgrading to Abacus Guardian has been a really positive experience; whilst we had no problems with Abacus' previous system, we've really found that having access to live data that can be accessed at anytime, anywhere gives us that extra peace of mind,” comments Alison.

“Providing a safe product is about the most important task of a franchisee; by having their alert system in place, we can guarantee to both the customer and the Local Health Authority that the 'cold chain' has been maintained all the way from production to receipt of product.”

“Abacus is a very professional company who have worked to set up something that caters to my needs rather than just selling me a 'one-size-fits-all' product. Their customer service and support is excellent – I'd recommend the system and the company to anyone.”

Speak with us about how we can help with your temperature monitoring concerns:

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